

Synergist award description: December 24, 2024

In recognition of your outstanding leadership and organizational skills in conducting interviews for OLS, we are honored to present you with this Synergist Award. Your dedication has been key to advancing MITRE's mission to enhance research operations and inclusive design practices. Under your guidance, the team conducted interviews with nearly 50 taxpayers, focusing on individuals with disabilities and limited English proficiency. You provided invaluable insights into the needs of underserved populations.

You also demonstrated exceptional leadership by stepping up during team absences and effectively managing the sponsor relationship, ensuring project success. Your work has contributed to our understanding of how to better serve all taxpayers and comply with federal accessibility standards. Thank you for your exceptional leadership and commitment to inclusivity. Your contributions have set a new standard for excellence in serving diverse communities.